

BARBADOS

IN THE SUPREME COURT OF JUDICATURE

COURT OF APPEAL

Civil Appeal No. 4 of 2006

BETWEEN:

BARBADOS FARMS LTD.

APPELLANTS

CASTLE FARMS LTD.

PATRICK ALLEN

AND

ISILMA SCANTLEBURY

RESPONDENT

BEFORE: The Honourable Frederick L.A. Waterman, The Honourable Sherman R. Moore, Justices of Appeal, and The Honourable W. LeRoy Inniss, Justice of Appeal (ag.)

2006: October 25

2007: April 25

Mr. Mitchell D. Codrington, in association with Miss Traece Codrington for the Appellants.

Mr. Steve Gollop for the Respondent.

DECISION

Introduction

WATERMAN, J.A.: This appeal is from a decision made by the Severance Payments Tribunal on 1 March 2006 in which the Tribunal awarded the respondent \$22,541.90 as severance under the Severance Payment Act (Cap 355A) (the Act). The ground of her application to the Tribunal for a severance payment was that her services as a maid were no longer required. From the decision the appellants have appealed to the Court of Appeal on the grounds that (a) the Tribunal was wrong in law and came to the wrong conclusion when it misdirected itself as to the facts and the relevant law; and (b) the Tribunal took into account irrelevant considerations in reaching its decision.

The Facts

[2] The respondent was employed by the appellant, Castle Farms Ltd. from 3 March 1975 in the capacity of casual labourer. Castle Farms Ltd. is the parent company of Barbados Farms Ltd. At the material time the third appellant, Patrick Allen, was the manager of Castle Farms Ltd. and lived in the Farm House with his wife and son.

[3] The respondent, during the course of her employment, was classified as an "A" class worker. As such her duties included planting sugar cane, fertilizing crops, weeding and selling vegetables in the plantation yard. In the plantation setting it was customary for a selected female "A" class worker to be transferred from the field to the manager's house to perform the functions of maid. The respondent was transferred from her position as an 'A' class worker to the position of maid as a result of the illness of Mr. Allen's maid who subsequently died. She held that position for about two years until Mr. Allen retired on 31 July 2004.

[4] The evidence further revealed that when the manager, Mr. Allen, retired and the new manager, Mr. Gregson Jordan, brought on his own maid to work for him, the position of maid in the manager's house was no longer available to the respondent. Nothing was said to the respondent by Mr. Allen before he retired and she was never re-assigned by the appellants on Mr. Allen's retirement.

[5] On or about 26 July 2004 she sent to the plantation for her holiday pay and it was paid on her behalf to Mr. Clarke by Mr. Coward, the Senior Supervisor Paymaster. The respondent and the appellants were aware that holiday pay is normally paid by the plantation in December of every year yet they paid the respondent in July. The respondent did not return to work after Mr. Allen retired.

[6] There is a conflict in the evidence as to whether the respondent, while performing the functions of maid, did other duties which she would normally have performed as an "A" class worker.

The Tribunal's Reasons for Decision

[7] The Tribunal's reasons for decision were as follows:-

"The issue is whether when Mr. Allen retired from his position as manager of the Farm and he vacated the house on the 31 July 2004 there was a dismissal within the meaning of the Severance Payments Act. In other words, did the departure of Mr. Allen create a situation where the position of a maid had now ceased and consequently there was no work for the applicant in this capacity?

However that may be, to determine whether there was a dismissal in the instant case one must look at the facts of the case. Miss Scantlebury was assigned to the house to perform the functions of a maid. Notwithstanding the fact that a maid performing the only functions as a maid was paid at a lower rate than an "A" class worker is of no importance in this case for the sole reason that Miss Scantlebury as an "A" class worker could not be expected to receive a lower pay and in fact was paid the higher wage.

Her period of assignment as a maid was for approximately two years when Mr. Allen retired. The applicant was paid her full wages and was given her vacation pay. This was the end of July and the evidence shows that vacation is normally taken in December. Could there not be a reasonable inference that since Mr. Allen had retired and that Mr. Jordan had brought on his maid that there was a severance of the applicant from her position or a dismissal therefrom?

In the instant case, when the position of the maid was no longer available no offer was made to the applicant. Nothing was said to her at all.

To avoid liability the employer must satisfy a tribunal, not beyond reasonable doubt, but on a balance of probabilities that the dismissal was not due to redundancy, that it was due to a non-redundancy case. It is clear that the onus was now on the employer to show that there was no such dismissal. But no one instructed the applicant to return to her position and no one could show that there was a refusal of an offer of employment as an "A" class worker. No one either orally or in writing advised the applicant that she should return to work and continue her position as an "A" class worker. The respondent is saying that she should have returned to work. There was work there, but she was assigned as a maid though being paid as an "A" class worker and that position was taken by someone else. She was not told anything. The silence is significant.

The respondent has not satisfied the Tribunal that given the dismissal of the applicant on the 31 July 2004, which is our finding, that it has discharged the burden of showing that the dismissal was other than for redundancy. It is for these reasons that we are of the view that the applicant is entitled to a Severance Payment for the period of time that she has so qualified being 29 years. The award is in the sum of \$22,541.90."

The Issue

[8] The issue to be determined in this appeal is whether the respondent was dismissed and if the Court finds that she was dismissed, whether she is entitled to a severance payment under the Act.

Submissions of Counsel

[9] On appeal, Mr. Codrington for the appellants submitted that the respondent's employment was never terminated. She was never given a notice of termination. She requested her holiday pay from Mr. Coward and it was paid to her. She did not return to work after 29 July 2004 and therefore repudiated her contract.

[10] Counsel further submitted that the respondent had no contract with Mr. Allen but with Castle Farms Ltd. Her employer heard nothing from her after she left on 29 July. Counsel contended that there was no obligation for an employer to contact an employee who had simply walked off the job.

[11] Counsel in support of his submissions sought to rely on the case of *Ward v Walcott* (No. 201 of 1984 of the Barbados National Insurance Tribunal Reports: Severance Payments 1982 – 1989). In the case, the employee was hired in 1979 as a labourer and was subsequently, some two years later, asked to work during the crop season as a loader/operator and in the out-of-crop season as a mason and handyman and tractor driver. He stated that he was dismissed in 1984 on the ground of redundancy. However, the respondent said that this was not so; that the applicant sought holiday pay in June 1984 and that he was told that his holiday pay was normally given in December, he asked for his 26th part. The respondent said that he interpreted this action as meaning that the applicant was terminating his employment and he sent him a cheque which the applicant cashed. It was held that an employee is only entitled to severance if he can show that he has been dismissed; or he can bring himself within the terms of section 16 (1)(c) of the Severance Payments Act. In this case, the applicant could neither show that he had been dismissed nor that the provisions of section 16(1), which provided that the employee is entitled to terminate his contract by reason of the employer's conduct, applied. He had not been justified in leaving his employment, and had not been dismissed. He was not eligible for severance payment.

[12] Counsel also cited the case of *Boyce v Dunscombe Estates Ltd.* (No. 508/304 of 1989 of the Barbados National Insurance Tribunal Reports: Severance Payments 1990 – 1993). The facts of the case were that in his application, the applicant, an agricultural labourer who had been employed by the respondent for twelve years, stated that on 25 February 1989 the respondent's manager informed him that he had "too many people". The applicant did not return to work after that day. The respondent's manager stated that he did not dismiss the applicant, and that the applicant never gave him any reason for his departure. It was held that according to the evidence, the applicant had terminated his employment. He had neither been dismissed nor given notice of dismissal and therefore the employer had not repudiated his contract. His claim would be dismissed.

[13] Counsel for the respondent, Mr. Gollop, submitted that the Tribunal made certain findings of fact that (a) the respondent's substantive position was that of maid and she was also required to sell vegetables on rare occasions; (b) once Mr. Allen had retired and Mr. Jordan had brought his

own maid there was no work for the respondent to do as maid; (c) subsequent to the respondent having received the weekly pay due to her and her holiday pay she was told nothing by the management of the plantation; (d) accordingly, the respondent was dismissed for the purposes of the Act.

[14] Finally, Counsel submitted that an appellate court will not lightly set aside the decision of a lower court where that decision is based primarily on its assessment of the facts. Mr. Gollop relied on the well-known case of *Benmax v Austin Motors Limited* (1955) 1 All E.R. 326.

[15] We need not, in this case, restate the well established principle of law that an appellate court will disturb a decision or finding of fact in the court below only where there is no evidence at all or only a scintilla of evidence to support the finding. This matter was dealt with by this Court in *Ramsey v. St. James Hotel Services Ltd.* (Magisterial Appeal No. 4 of 1999) (unreported decision of 26 June 2002) in which Sir David Simmons CJ reiterated the principle and set out the relevant cases.

[16] After a careful consideration of the evidence in this case and the Tribunal's reasons for decision we find nothing compelling us to interfere with the Tribunal's findings of fact or the inferences drawn therefrom.

Was the respondent constructively dismissed?

[17] In the case before us, in order for a severance payment to be payable, the respondent has to show that she was dismissed. The dismissal of an employee may be oral, in writing or by conduct. In considering whether an employer's conduct amounted to a breach of the contract which entitled the employee to terminate his/her employment upon the ground of constructive dismissal, the following two questions must be answered affirmatively –

1. Has the employer breached the contract of employment?

2. If there has been a breach of the employment contract, is it such a serious and deliberate breach that it amounts to a repudiation of the contract by the employer?

The Law

[18] In answering these questions, the Court must carefully scrutinise the employer's conduct and determine whether the employer is responsible for some conduct which objectively constitutes a fundamental change in the employment contract or a unilateral change of a significant nature, evincing an intention on the part of the employer not to continue the employment contract upon its previous terms. Some situations which have been held to amount to a significant breach going to the root of the contract are demotions, reductions in remuneration and benefits and changes in status, power and authority of the employee. However, it is not every instance where these changes occur that lead to constructive dismissal. The Courts must scrutinise the conduct of the employer to determine whether it is of such a nature and degree as to satisfy the test of constructive dismissal.

[19] The dicta of Lord Denning M.R. in *Western Excavating (ECC) Ltd. v. Sharp* [1978] 1 All ER 713 at 717 are worth repeating here:

"If the employer is guilty of conduct which is a significant breach going to the root of the contract of employment, or which shows that the employer no longer intends to be bound by one or more of the essential terms of the contract, then the employee is entitled to treat himself as discharged from any further performance. If he does so, then he terminates the contract by reason of the employer's conduct. He is constructively dismissed."

[20] Further, in *Re Rubel Bronze and Metal Company Limited and Vos*. [1918] 1 K.B. 315, the court said at 323:

"Dismissal may be effected by conduct as well as words. A man may dismiss his servant if he refuses by word or conduct to allow the servant to fulfil his contract of employment. The refusal must of course be substantial in the sense that it is not a mere repudiation of some minor rights or of non-vital provisions of the contract of employment. The question is ever one of degree. If the conduct of the employer amounts to a basic refusal to continue the servant on the agreed terms of the employment, then there is at once a wrongful dismissal and a repudiation of the contract."

[21] In the present case, on the particular facts, the Tribunal found that the actions and conduct of the appellants were such as to cause the respondent to conclude that she had been dismissed from her employment.

[22] Although not stated explicitly, it appears that the Tribunal accorded more weight to the evidence of the respondent than to the witnesses who gave evidence on behalf of the appellants. In addition, the following facts assisted the Tribunal in reaching its decision, namely, (i) the appellants did not contact the respondent subsequent to her failure to return to work after 29 July 2004; (ii) the appellant paid to the respondent her vacation pay in July, with no comment, despite the fact that vacation pay is normally paid in December; (iii) the new manager employed by the appellants arrived with his own maid and therefore caused the respondent to conclude that there was no work for her in the capacity of maid; (iv) Mr. Allend did not advise the respondent with respect to her continued employment; and (v) for the respondent to return to the field as an "A" class worker would have been a demotion which she would have been entitled to refuse. These facts and circumstances are beyond question and constitute constructive dismissal.

[23] In the result, the appeal is dismissed. The Tribunal's award that the appellants pay to the respondent \$22,541.90 as severance under the Act is affirmed. Interest of 6% is payable from the date of the Tribunal's award. The costs of the appeal to the respondent is to be agreed or taxed.

Justice of Appeal

Justice of Appeal Justice of Appeal (ag.)